

November 3, 2023

IT Department Mr. Tony Barrera
City of South San Francisco
400 Grand Avenue
PO Box 711
So. San Francisco, CA. 94080

RE: Programming Advisory

Dear IT Department Mr. Tony Barrera:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that Comcast's right to continue carrying ShopHQ expired on November 2, 2023.

We always work to reach deals that make sense for our customers. To date, however, Comcast has been unable to reach an agreement to continue to carry ShopHQ content.

Since we are not currently authorized to carry ShopHQ programming, we have implemented a channel slate (advising of unavailability) on the channel and activated www.xfinity.com/programmingchanges to help keep our customers informed during this period. We will continue to provide updates to you and our customers as they become available.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Mitzi Givens-Russell', with a stylized flourish at the end.

Mitzi Givens-Russell
Director External Affairs
Comcast California