

California Region 3011 Triad Place Livermore, CA 94551-9559

November 28, 2022

IT Department Mr. Tony Barrera City of South San Francisco 400 Grand Avenue, PO Box 711 So. San Francisco, CA. 94080

RE: Important Information—Price Changes

Dear IT Department Mr. Tony Barrera:

At Comcast, we are always committed to delivering the entertainment and services that matter most to our customers, as well as exciting experiences they won't find anywhere else. We are also focused on making our network stronger in order to meet our customers' current needs and future demands. As we continue to invest in our network, products, and services, the cost of doing business rises. Rising programming costs, most notably for broadcast TV and sports, continue to be the biggest factors driving price increases. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting January 1, 2023, prices for certain services and fees will be increasing, including the Broadcast TV Fee and the Regional Sports Network Fee. Please see the enclosed Customer Notice for more information.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at WSTCAL FranchiseOperationsCalifornia@comcast.com or (925) 766-3095.

Sincerely,

Mitzi Givens-Russell Government Affairs Manager Comcast California

Enclosed: Customer Notice

Important information regarding your Xfinity services and pricing

Effective January 1, 2023

XFINITY TV	Current	New
Broadcast TV Fee	\$20.25	\$22.50
Choice TV Select	\$32.50	\$37.50
Choice TV Select - with TV Box (Flex upgrade)	\$40.00	\$46.50
Pay-Per-View and On Demand		
Subscription Services	Current	New
Acorn TV On Demand	\$5.99	\$6.99
Xfinity Internet	Current	New
Connect	\$60.00	\$61.00
Connect More	\$70.00	\$73.00
Fast	\$80.00	\$83.00
Superfast	\$90.00	\$93.00
Gigabit	\$100.00	\$103.00
Gigabit Extra	\$110.00	\$113.00
Internet/Voice Equipment Rental	\$14.00	\$15.00
Xfinity Discounts	Current	New
Autopay and Paperless Billing Discount (Credit or Debit Card) - Effective 10/25/2022	\$10.00	\$5.00
Xfinity Equipment	Current	New
TV Box (Includes Remote)	\$7.50	\$9.00
TV Adapter for Primary TV (Includes Remote)	\$7.50	\$9.00
Installation	Current	New
Installation Professional Installation	Current \$99.99	New \$100.00
Professional Installation	\$99.99	\$100.00