

From: Givens-Russell, Mitzi <Mitzi_Givens-Russell@comcast.com>
Sent: Wednesday, October 13, 2021 4:20 PM
To: Barrera, Tony <Tony.Barrera@ssf.net>
Subject: Comcast's Notice of Programming Adjustment

October 13, 2021

IT Department Mr. Tony Barrera
City of South San Francisco
400 Grand Avenue
PO Box 711
So. San Francisco, CA. 94080

Dear IT Department Mr. Tony Barrera:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that effective November 16, 2021, G4 will be added to Digital Starter and the Entertainment Genre Pack.

HD service and IP-capable equipment is required to view the channel. A limited number of customers may still have older devices that do not support these channels and will not be able to view them until the devices are replaced.

Please feel free to contact Lee-Ann Peling or me at WSTCAL_FranchiseOperationsCalifornia@comcast.com if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Mitzi Givens-Russell', with a stylized flourish at the end.

Mitzi Givens-Russell
Franchise Operations Manager
Comcast California