From: Givens-Russell, Mitzi <<u>Mitzi\_Givens-Russell@comcast.com</u>> Sent: Tuesday, February 15, 2022 3:27 PM To: Barrera, Tony <<u>Tony.Barrera@ssf.net</u>> Subject: Comcast's Notice of Programming Adjustments

February 15, 2022

IT Department Mr. Tony Barrera City of South San Francisco 400 Grand Avenye PO Box 711 So. San Francisco, CA. 94080

**Re: Programming Adjustments** 

Dear IT Department Mr. Tony Barrera,

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that effective March 22, 2022, Kids Street and Afro will only be available in HD. Kids Street HD will be added to Digital Starter HD IP/Kids and Family Genre Pack HD IP. Afro HD IP will be added to Digital Starter HD IP/Entertainment Genre Pack HD IP.

HD service and IP-capable equipment is required to view the channels. A limited number of customers may still have older devices that do not support these channels and will not be able to view them until the devices are replaced. HD Technology Fee may apply.

Additionally, effective on or shortly after March 31, 2022, Fox Life will cease operations.

As always, if you should have any questions or concerns please feel free to contact Lee-Ann Peling, Sr. Director, Franchise Operations (LeeAnn\_Peling@cable.comcast.com), or me (Mitzi\_Givens-Russell@cable.comcast.com).

Sincerely,

Mitzi Givens-Russell Franchise Operations Manager Comcast California