

City of South San Francisco
AB272 Enterprise System Catalog

System Product	System Vendor	Department	System Purpose	Type of Personal Data Collected	Primary Custodian	System Updates	Notes
Eden	Tyler	All	Financial System	Vendor data	Finance	regular	
PDS	Highline	All	Payroll System	Employee info	HR	regular	
GIS	ESRI	All	Geo Information System	Land Parcels	ITD	regular	
iLegislate	Granicus	All	Paperless Agenda System	Agendas, meetings	City Clerk	regular	vendor hosted
Legistar	Granicus	All	Legislative Process Management	Agendas, meetings	City Clerk	regular	vendor hosted
OpenCities	Granicus	All	City Website	Mail list	ITD	regular	vendor hosted
Community Development Live Manager	CentralSquare Granicus	Bldg,Plan,Eng,Fire City clerk	Land Management Software, Permits, Business Licenses, Code Enforcement Webcasting application	Permits, Code Cases and Business Licenses Public Meeting videos	Building Dept, Planning Dept, Code Enforcement, Finance City Clerk	regular regular	vendor hosted
Media Manager	Granicus	City Clerk	Video Media Manager	Public Meeting videos	City Clerk	regular	vendor hosted
Cashiering	InForum/Tyler	Finance;PD	Accounts Payable interface	Public payment information	Finance	regular	
Avigilon	Avigilon	All	Surveillance Videos	Surveillance videos	Police, Parks, Public Works	regular	
CivicRec	Active Network	Parks and Recreation	Recreation Class Registration	Public class registrations	Parks & Rec	regular	vendor hosted
Cityworks	CityWorks	Public Works	Service Requests, Work Orders	CRM tracking	Public Works	regular	
Collective Data		Public Works	Fleet database	City Fleet information	Public Works	regular	
FuelMaster		Public Works	Fuel use database	Fuel usage information	Public Works	regular	
SeeClickFix	SeeClickFix	Public Works	Public CRM	CRM tracking	Public Works	regular	vendor hosted
Microsoft 365	Microsoft	All	Enterprise Electronic Mail	Emails	All	regular	vendor hosted
WebQA	GovQA	City clerk	Public Records Request Software	Online Records requests	City Clerk	regular	vendor hosted
Laserfiche	Laserfiche	All	Online Data for Public	Online Data for Public	Cit Clerk, Engineering, Planning	regular	
Serv-U	Solarwinds	All	External File transfer	Permits	ITD	regular	
NEC VoIP	NEC	All	VoIP Phone System	Phone and Voicemail	ITD	regular	

updated 7/12/2024