# PY 2020 CDBG CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT (CAPER)

# City of South San Francisco

MICROSOFT ECONOMIC AND COMMUNITY DEVELOPMENT DEPARTMENT | 400 Grand Ave. South San Francisco, CA

#### **CR-05 - Goals and Outcomes**

#### Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City faced many challenges in program year 2020 with the continued effects of the COVID 19 pandemic. With the direction and additional funding provided by the U.S. Department of Housing and Urban Development, the City addressed community needs and new measures to reduce the effects of COVID. There were a number of changes and protocols to existing and new programs that were implemented during this year to address the the current crisis.

As a response to the growing need for economic development assistance, the City of South San Francisco developed the Economic Development Small Business Loan program to provide funding to small businesses affected during mandatory shutdowns implemented statewide. As part of the CARES Act, additional funding in the 2019 program year was available to aid those affected by COVID 19. The City also identified CDBG entitlement funds that were allocated to programs to assist with a COVID 19 response. This program continued into 2020 to assist the City with the response to COVID 19.

Below is a brief overview of the programs and projects supported through the 2020 CDBG program. The programs were evaluated for both their performance during PY 2020 as well as progress against the five year goals established in the Consolidated Plan. The complete table of service goals and outcomes is shown in Table 1.

City Sponsored Housing Rehabilitation Program

The City issued one debris box voucher, one emergency voucher, and provided no rehabilitation loans during 2020. The City is exploring more options for the housing rehabilitation loan program to partner with other jurisdictions and to help steamline this activity. The City continued its partnerships with CID, RTP and El Concillo to run the minor home repair programs.

**Public Services** 

Public service providers include Community Overcoming Relationship Abuse CORA, Ombudsman Services, Rape Trauma Services Center, Samaritan House, and Star Vista. These organizations provided services to 330 youth, seniors, persons with disabilities, and low-income persons

and families. The total amount spendt by CDBG for these programs was approximately \$77,195.

#### **Economic Development**

To help mitigate the impact of COVID 19, the City of South San Francisco created a new Economic Development Small Business Relief Fund for local businesses. A number of businesses were required to shutdown to slow the effects of COVID 19. In program year 2019, 11 businesses were provided loans. This is an ongoing program that is continued through program year 2020. In 2020, the City assisted 38 businesses in retaining 73 full time jobs in the City of South San Fancisco. The total spent for these programs in 2020 is \$350,545.

#### Covid-19 Response

The City also continued with programs such as the Wifi Expansion Project, Linden Project Wifi Project, Meals on Wheel Program, and Renaissance Project which were all funded through CARES-ACT funding. These programs are on-going and will continue and overlap into fiscal Year 2021.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected  - Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected - Program Year	Actual – Program Year	Percent Complete
Economic Development	Non-Housing Community Development To prevent, prepare for and respond to the Coronavirus	CDBG: \$250000 / CDBG- CV: \$	Jobs created/retained	Jobs	0	0		0	0	
Economic Development	Non-Housing Community Development To prevent, prepare for and respond to the Coronavirus	CDBG: \$250000 / CDBG- CV: \$	Businesses assisted	Businesses Assisted	40	38	95.00%	29	27	93.10%
Increase, Maintain, & Improve Affordable Housing	Affordable Housing	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		49	0	0.00%
Increase, Maintain, & Improve Affordable Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	125	79	63.20%	41	21	51.22%

Planning and Administration	Planning and Admin	CDBG: \$	Other	Other	1	1	100.00%			
Preserve and Improve Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0		0	0	
Preserve and Improve Public Facilities	Non-Housing Community Development	CDBG: \$	Other	Other	6	2	33.33%			
Provide Public Services to Improve Quality of Life	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0				
Provide Public Services to Improve Quality of Life	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3500	825	23.57%	177	154	87.01%
Support Service- Enriched Homeless Shelters	Homeless	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	339	735	216.81%	0	0	
Support Service- Enriched Homeless Shelters	Homeless	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	

Support Service- Enriched Homeless Shelters	Homeless	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	92	141	153.26%	0	0	
Support Service- Enriched Homeless Shelters	Homeless	CDBG: \$	Homelessness Prevention	Persons Assisted	115	176	153.04%	115	176	153.04%

Table 1 - Accomplishments - Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Categories, priority levels, funding sources and amounts, outcomes or objectives, goal outcome indicators, units of measure, targets, actual outcomes or outputs, and percentage completed for each of the grantees program year goals are provided in Table 1. The COVID 19 pandemic hindered many of the organizations and City efforts to complete the goals established in the 2020 Annual Action Plan.

#### CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	102
Black or African American	14
Asian	83
American Indian or American Native	5
Native Hawaiian or Other Pacific Islander	33
Total	237
Hispanic	18
Not Hispanic	219

Table 2 – Table of assistance to racial and ethnic populations by source of funds

#### **Narrative**

Table 2 above shows the race and ethnic distribution of services across households and persons. The above table does not include mixed race or those who categorize themselves as other. Note that in the submitted 2020 CAPER report, the City had only included the accomplishments for Year 2020. However in the PR 23 provided in IDIS, because the City had submitted the 2019 CAPER at a later date, the data from 2019 was included in the count. This represents a significant change from PR23. The City has also updated the numbers since there were edits to the CDBG-CV activities.

#### CR-15 - Resources and Investments 91.520(a)

#### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	876,355	362,712
Other	public - federal	864,878	353,779

Table 3 - Resources Made Available

#### **Narrative**

#### Addressing Housing Needs

As part of the redevelopment agency dissolution, the City is required to sell Redevelopment Agency property. The City has used this as an opportunity to sell redevelopment property and City-owned property to build and preserve housing. Moreover, the following city-owned properties locted in CDBG service areas are intended to accommodate the City's housing needs:

- 201 Baden: 82 Below Market Rate units
- 432 Baden: 36 residential rental units
- 201-219 Grand Avenue: Mixed-use project with 47 Below Market Rate units
- 418 Linden: 37 Below Market Rate residential units
- 1051 Mission Road: 800 residential units, 158 inclusionary housing units.

The listed properties above are all projects still being developed in the City and will extend into the near future.

#### **New Public Facilities**

The City identified the need for a facility for homeless individuals to provide food, restroom/hygiene/shower facilities, referrals, and resources. The City does not currently have a facility to address these needs, but continues to work with the Homeless Outreach Team, the County's Coordinated Entry System partners and core agency to serve homeless familes and individuals to ensure they get the services they need. County partners, City staff, and the South San Francisco Police Department are in constant communications around homeless families and invididuals. With the uptick of families living in vehicles, the City is working with the County to address needed resources for individuals and families living in RVs and vehicles.

#### **Existing Public Facilities**

In the Con Plan, the City established a need for disabled access modifications to city-owned and non-profit owned facilities to enhance access for the disabled community. The City is proactive in addressing

these accessibility issues at city-owned properites and has developed an ADA Transiiton Plan to help prioritize projects. This program year, Gardiner Park was updated to provide greater accessibility.

#### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
CDBG Services Area	40	61	
CDBG Target Area			
Citywide			Citywide
SSF Downtown Tracts 6021, 6022			

Table 4 – Identify the geographic distribution and location of investments

#### Narrative

The City designates these areas as target areas for funding services because a majority of those who reside and/or receive services in this area are low- and moderate-income. Therefore, improvements made to this area, through activities like public right of way accessibility improvements and public facility improvements that provide additional access to residents and neighborhoods are supported through the CDBG program.

#### Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The non profit organizations that received CDBG funding leveraged their CDBG grants with their own funding from foundations, state and county grants, private donors, corporations, in-kind donors, and/or fees for service. The City also leveraged CDBG funds with local funds in the public infrastructure projects.

#### CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	0	0
Number of Non-Homeless households to be		
provided affordable housing units	50	35
Number of Special-Needs households to be		
provided affordable housing units	7	6
Total	57	41

Table 5 - Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	0	0
Number of households supported through		
The Production of New Units	0	0
Number of households supported through		
Rehab of Existing Units	57	41
Number of households supported through		
Acquisition of Existing Units	0	0
Total	57	41

Table 6 - Number of Households Supported

## Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The tables above show there were 41 households assisted this year. However that is a combination of Year 2019 and 2020. Because the previous 2019 CAPER was submitted later than normal, the amount was included in the calculations. To be specfic, in Year 2020 the City served 21 households through the following housing rehabilitation programs/projects: Center for Independence of Individuals with Disabilities (CID) Housing Accessibility Modification (HAM) Program, El Concilio's Peninsula Minor Home

Repair Program, the City Sponsored Housing Rehabilitation Program, and both the Rebuilding Together Peninsula's (RTP) Safe at Home and National Rebuilding Day programs.

CID - HAM Program: CID was able to meet 120% of its goal and provided accessibility modifications to 6 low-income households.

El Concilio's Peninsula Minor Home Repair Program: Under Peninsula Minor Home Repair, El Concilio interviewed, enrolled and assessed three households in the City of South San Francisco. Because of COVID shelter in place restrictions, El Concillo was not able to meet their goals for the year and only served 2.

City-Sponsored Housing Rehabilitation Program: The City issued one Debris Box Vouchers and one Emergency Repair Vouchers. The City is revamping the housing rehabilitation program to improve resident participation, including adding marketing and revising program guidelines. The City is also looking at ways to partner with other agencies, both in the City and in neighboring jurisdictions to find more effective ways to operate ongoing rehabilitation programs. Future partnering efforts include working with Code Enforcement and neighborhood associations to improve participation in the Debris Box Voucher and Emergency Repair Voucher programs, and working with other members of the Consortium to see if it is possible to develop a regional home repair loan program.

RTP – Safe at Home Program: RTP served 12 clients just shy of the goal of 12. National Rebuilding Day is usually completed annually in April, but is delayed due to COVID regualtions to December and will assist three homes in South San Francisco.

#### Discuss how these outcomes will impact future annual action plans.

The pandemic impacted the ability for organizations to meet goals set for program year 2020. In the past, the City has met with organizations who do not meet their goals and establish ways to improve operations or establish realistic goals in the future. With recommendations from HUD, in order to help service providers increase the number of households that they are able to serve, the City worked with each service provider to determine a fair administrative and project delivery cost for implementing their respective overall program's scope of work.

All of the rehabilitation programs received slight increases in funding with expected increases in meeting goals for PY 2020, and the City will be monitoring closely to evaluate the impact that the increase funds have on performance

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	15	0

Low-income	6	0
Moderate-income	0	0
Total	21	0

Table 7 – Number of Households Served

#### **Narrative Information**

The table above shows the program year 2020 numbers of 21. This table does not include Year 2019. 100% of households served met the CDBG income requirements of either being extremely low income (30% or less of Area Median Income[AMI]), low income (31-50% of AMI), or moderate income (51-80% of AMI). None of the program participants were above moderate-income.

Along with the construction and preservation of housing on city-owned property and Successor Agency property, the City's housing policies, which include inclusionary housing and an affordable housing trust fund for housing related activities, demonstrate the City's commitment to addressing the City's housing needs.

Worst-case housing needs, or individuls and families who are rent burdened, live in substandard housing, or have been involuntarily displaced are the most vulnerable residents in South San Francisco. Public Service subrecipients Samaritan House, StarVista, and HIP Housing offer housing and shelter services for residents who experience these needs. In an effort to address substandard living conditions and ensure that residents can afford their next dwelling unit in the same city, the City most recently adopted a Red Tag Ordinance to address unsafe living conditions. If a tenant must vacate a unit due to substandard units, the landlord is required to pay the tenant three times Fair Market Value Rent plus relocation costs, or provide the tenant with a comparable dwelling unit. In addition, YMCA, the city's core agency provides rental assistance for residents who need assistance for a deposit or to to fill a gap in payment.

Note: The tables above show there were 41 households assisted this year. However that is a combination of YEar 2019 and 2020. Because the previous 2019 CAPER was submitted later than normal, the amount was included in the calculations. To be specfic, in Year 2020 the City served 21 households through the following housing rehabilitation programs/projects: Center for Independence of Individuals with Disabilities (CID) Housing Accessibility Modification (HAM) Program, El Concilio's Peninsula Minor Home Repair Program, the City Sponsored Housing Rehabilitation Program, and both the Rebuilding Together Peninsula's (RTP) Safe at Home and National Rebuilding Day programs. Thie number 21 was used to be consistent with PR-23.

# CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c) Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Homeless Outreach Team (HOT) a multi disciplinary, bilingual program that consists of shelter service providers, South San Francisco Police Department, City staff, and elected officials. The HOT Program has a full-time case manager that works, in collaboration with the City's police, to identify and serve the most difficult, long term homeless individuals by placing them in emergency shelters and connecting them with County medical and rehabilitation services. In 2020, the HOT Team found more individuals and families living in their cars and has been working with the County to evaluate how many people are living in their vehicles, and how the City could assist them with other basic needs.

Every quarter, the HOT Program holds a Case Managers Meeting that brings together homeless providers, other social service providers, County staff, City staff, City Police and the HOT case manager to discuss current issues with HOT clients and to identify potential solutions. Additionally, there is a HOT Steering Committee comprised of elected officials, program managers, and City staff who work to make larger program-wide and policy level changes to improve the homeless outreach, services and prevention efforts in South San Francisco and Countywide.

#### Addressing the emergency shelter and transitional housing needs of homeless persons

Samaritan House – Safe Harbor

This year, the City has provided Samaritan House CDBG funding to operate the Safe Harbor Shelter. Safe Harbor provides emergency (less than 30 days) and transitional (30 days to six months) shelter, for single homeless adults over age 18 in South San Francisco.

Safe Harbor provided shelter to 141 South San Francisco residents exceeding their goal by 300%.

Samaritan House has provided emergency and transitional shelter for a total of 141 clients this past year. Safe Harbor Shelter is a 90 bed homeless shelter located in South San Francisco that provides both emergency and transitional housing for homeless women and men 18 years and older from San Mateo County. Safe Harbor is an integral component of the County's housing crisis resolution system, offering a wide range of supportive services to maximize each client's ability to enter permanent housing as quickly as possible. Residents participate in case management, which includes referrals to housing resources, mental health services, AOD programming, employment resources and more.

**CORA** 

CORA assisted four South San Francisco clients in 2020. As a result of the COVID-19 pandemic, CORA was not able to fully complete operate at full capacity. CORA Crisis Intervention Department provides a 24-hour hotline, Emergency Response Program collaboration with law enforcement, and the two emergency shelters. CORA also combined its Mental Health program, Children's Program, and Supportive Housing Programs under the newly formed Family Support Services Department. The other departments (Legal, Community Education, Administration, and Development) remain unchanged.

In addition to the funding provided to these two non-profits, the City was able to make non-monetary efforts to address the emergency shelter and transitional housing needs of homeless persons by continuing to actively participate in the Continuum of Care (CoC) Steering Committee and Project Performance Subcommittee. This year, the CoC focused on creating ways to better evaluate and improve the effectiveness of the County's homeless programs to align with objectives set forth in the Homeless Emergency Assistance and Rapid Transition to Housing Action (HEARTH), and the federal strategic plan, Opening Doors. The CoC continue to work towards set standards. These are:

- 1. Percentage of exits to permanent housing;
- 2. Housing retention rate;
- 3. Participants obtaining employment income during program participation;
- 4. Participants increasing total income during program participation;
- 5. Program occupancy levels;
- 6. CoC/Emergency Solution Grant (ESG) spending rates; and
- 7. Homeless Management Information System (HMIS) data quality.

These performance measures will allow the CoC to identify areas of improvement and better address the needs of homeless persons.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City works with StarVista, an organization who works with emancipated foster youth to stabilize their housing situation and served 35 clients during PY 2020. The City continues to work with the CoC to address homeless needs in the community.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to

permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

As mentioned previously, the Homeless Outreach Team (HOT) has been very successful in placing HOT clients in housing and connecting them with needed services. Samaritan House provided services to 141 persons in need of transitional housing. StarVista works with emancipated foster youth to stabilize their housing situation and served 35 clients during PY 2020. The City continues to work with the CoC to address homeless needs in the community.

#### CR-30 - Public Housing 91.220(h); 91.320(j)

#### Actions taken to address the needs of public housing

The South San Francisco Public Housing Authority (SSFPHA) operates as a separate entity and submits its own action plans and performance reports to HUD separately from the City of South San Francisco. The SSFPHA manages 80 units of affordable public housing. Information about the needs and strategy of the SSFPHA can be found in the SSFPHA's AAP.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Not applicable

Actions taken to provide assistance to troubled PHAs

Not applicable

#### CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City took the following actions to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing:

- The City's municipal code provides SSFMC section 20.390 provides incentives to developers for the production of housing that is affordable to lower and moderate-income residents.
- Continued to implement the City's Inclusionary Housing Ordinance; this requires that a
  percentage of new "for sale" residential units are made available as Below Market Rate (BMR)
  units for low income residents. The City will also continue to support its existing BMR units.
- The City's General Plan, and specifically the Housing Element, includes policies that support the
  development of affordable housing. Two years ago, the 2015-2023 Housing Element was
  adopted by State Housing and Community Development. In 2019 as reported in the City's
  Housing Element Annual Progress Report, the City continues to make strides in affordable
  housing policy, demonstrated by the following actions:
- The City's Inclusionary Housing Regulations to require a 15% contribution to affordable housing for residential rental projects, reduce the requirement from 20% to 15% for residential for sale projects, and adopted an inclusionary for commercial, office and hotel development. The City has applied each year for state funding through the Cap & Trade grant programs for monies to construct complete streets in support of pending affordable housing projects within the Downtown Station Area Specific Plan. To date, no grant monies have been awarded to the City. Additionally, a 100% affordable rental project for very-low income seniors has been issued construction permits in 2017 and was completed in early 2019. This project successfully received affordable housing financing with the City's support of the project application. Two other projects involving City funding (ROEM) have applied for grant monies to help fund their affordable projects and the City supported those applications.
- The City continues to support the rehabilitation of existing housing stock by using CDBG funding to support home repair programs.
- Continued to consider a process to allow fee waivers or deferrals of planning, building, and impact fees for affordable housing developments.
- Reduced government and public infrastructure constraints to affordable housing development through administrative support, inter-governmental cooperation, public-private partnerships, and permit streamlining.
- Implementing zoning to ensure there is an adequate supply of land to meet its Association of Bay Area Governments (ABAG) regional housing needs allocation by adopting the Downtown Station Area Specific Plan which includes community benefits.
- The City included in the Housing Element to consider a reduction in the minimum lot size for

- downtown development properties to encourage affordable, small housing development and
- As an added response to the COVID pandemic and rising costs in the Bay ARea, the City has
  implemented a rental Assistance Program through the YMCA. In addition to South San
  Francisco's rental assistance program, YMCA administers other rent relief programs: the
  County's SMC Strong program, Measure K, Community Service Block Grant (CSBG) and the
  Chronicle Season of Sharing Fund. As the designated County core agency, YMCA serves residents
  in South San Francisco, Brisbane, and San Bruno. Since March, 70% of requests for assistance
  have come from South San Francisco residents, or approximately 35 requests per month.

#### Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Given the limited funds available, the City prioritized activities which provide maximum benefits to the community. Many local service providers are also experiencing declines in both private and public funding, which further hinder their capability to meet needs. The City addressed this obstacle by continuing to look for new funding sources and find creative ways to leverage and utilize existing funding. Additionally, the City encouraged collaboration amongst itself, other jurisdictions, and non-profits. The majority of the City's CDBG funds were allocated to supporting housing rehabilitation and public right of way improvement projects because they are not restricted by spending limitations and are highly impactful. A major funding obstacle continued to be sufficiently supporting the wide variety of crucial public services needed in the City due to federal spending limits specific to public services. While this need far exceeded the funds available to provide those services, this year, the City selected those activities which would be most effective.

#### Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City continued to incorporate lead testing and lead safe work practices into all rehabilitation projects it funds. Additionally, the City continued to provide lead-based paint information available on its website, to all the local non-profit agencies, to homeowners and renters. The City also provided loans and grants to homeowners and public facilities to abate lead-based paint hazards.

In addition, the City is working with San Mateo County to provide funding to low-income families who qualify for lead abatement funds through a Lead Abatement Settlement.

#### Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

#### Housing

Safe and affordable housing is an essential component in the efforts to reduce poverty. With the loss of Redevelopment Agency (RDA) funding, the City was unable to contribute to the development of new affordable housing. However, the City did make efforts to maintain the existing supply of affordable housing by funding multiple home rehabilitation activities (See Section CR-20 - Affordable Housing). The City also continued to operate its 16 affordable housing units and oversee the Below Market Rate (BMR)

Program. In addition City staff fielded numerous phone calls and in person inquiries regarding information on affordable housing. These resource packets, along with the City's website, are updated on a regular basis with affordable housing information.

#### **Public Services**

As mentioned, the City supports a variety of non-profit organizations that provide housing assistance, food, child care, clothing, health services, legal services, and other emergency services to low-income residents. The City also promotes communication and collaboration among the nonprofits to avoid duplication of efforts and to be able to provide more comprehensive/"wrap around" services for low-income residents. Additionally, the City has in-house programs that also helped residents improve their economic opportunities. For example, the City's Community Learning Center offered classes in English, computers, native language literacy, job training, and citizenship along with providing activities for children.

#### **Economic Development**

The City also takes on various economic development efforts to attract and retain businesses and jobs in South San Francisco. The City continues to operate the Business Cooperation Program (BCP) which seeks to lower the cost of doing business in the City. This program consists of three elements:

- Contacting the major businesses and developers to assess how the City's economic development efforts can be altered to meet their needs, and let them know the City is supportive of their business efforts;
- 1. Providing information on the City's commercial (Property Assessed Clean Energy) PACE program to assist in financing improvements that will save energy for the businesses and achieve the City's Climate Action Goals, and providing information on other business support programs such as Employment Training Panel (ETP) assistance, and the Governor's Office of Business and Economic Development (Go-Biz) financial programs; and
- 1. Ask for participation in the City's proposed Sales and Use Tax Program that will retain these taxes locally instead of them being allocated to the County sales Tax pool.

The City has also partnered with several regional agencies and organizations that focus on job growth. For example, City staff works closely with Skyline College's Science, Technology, Engineering, and Mathematics (STEM) program that assists high school students, the Bay Area Entrepreneur Center (BAEC), a business incubator/accelerator and resource center for start-up companies, and early stage companies, Joint Venture Silicon Valley, and ChinaSF.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City made the following efforts to improve and/or develop institutional structure:

- Continued to work with the other local jurisdiction as part of the CDBG "Work Group" to
  increase collaboration and make administrative and monitoring processes standardized and
  electronic/automated. For example, the CDBG Work Group moved the environmental review
  and project approval process for minor home repair programs into an online format.
- Continued to serve on the Continuum of Care (CoC) Steering Committee and is involved in all
  CoC decision-making. The CoC Steering Committee is the organized group that guides the
  implementation of San Mateo County's homeless services system. The CoC undertakes a wide
  range of efforts to meet the needs of homeless persons and those at risk of homelessness.
- Continued to build and improve relationships with local service providers.

The City has had challenges with meeting timeliness in spending in the past, resulting from unpredictable program income receipts and changes in program and project subscription. The City is actively reviewing and improving under-served programs, and reprogramming funds from programs that have met set goals and are no longer in high demand. The ongoing pandemic has also resulted in delays with timeliness, but is working with HUD to help manage and address meeting the criteria and goals of the program.

# Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City took following actions to enhance coordination between public and private housing and social service agencies:

- Continued to collaborate with the County of San Mateo, private housing developers, lenders, and non-profit housing developers in order to create more affordable housing.
- Continued to participate in the CDBG "Work Group" and to improve CDBG administrative processes for both sub-recipients and City staff.
- Continued to fund non-profit agencies serving low-income residents
- Encouraged collaboration and cooperation among local service providers.
- Continued to participate in the CoC Steering Committee.
- Continued to work with HOT which brings together the HOT case manager, City police and staff, homeless providers, and other social service providers.
- Continued to participate in the San Mateo County HOME Consortium and to serve on the San Mateo County's Housing & Community Development Committee (HCDC)
- Continued to build and improve relationships with local service providers.
- Continued working with regional economic development groups and promote economic development collaborations.
- Continued to work with businesses and the Chamber of Commerce on downtown beautification and other projects to improve the downtown

- Continued to finance and support the City sponsored housing rehab program.
- Worked with El Concilio, RTP and CID to coordinate housing repair and rehabilitation needs throughout the community.

# Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

During PY 2016 the City participated in a regional Assessment of Fair Housing. The Assessment of Fair Housing provides new goals and metrics by which the City will work to address fair housing issues in the community. The assessment was completed in PY 2017 and approved by HUD. The City used the assessment as a tool in preparing the new 2018-2023 Consolidated Plan that will guide implementation in the CDBG program for the next five years. In addition, the City has been collaborating with MTC to find the right tools for cities to analyze fair housing impediments.

#### Other actions currently under way include:

- The City continued to support testing and enforcement activities, efforts to educate landlords and property management companies about fair housing law, and efforts to educate housing consumers in fair housing rights.
- The City continued to support investigations into actual cases, and efforts to educate housing providers about requirements for reasonable accommodation or modification.
- The City continued to support efforts by outside groups to educate buyers through credit counseling and home purchase training.

#### CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City uses the Consolidated Subrecipient Monitoring Plan (Monitoring Plan) that was developed by the entitlement jurisdictions in San Mateo County to review performance over a period of time and to evaluate compliance of non-profit subrecipients funded with CDBG funding. The Monitoring Plan specifies the criteria the City uses to determine potential areas and levels of risk, which include quarterly desk reviews, new subrecipients or organizational change, cumulative grant award amount, administrative history, program performance, and financial capacity. On a quarterly basis, the City conducts a limited review of all subrecipients, which includes reviewing quarterly performance reports and expense summaries that are submitted by the subrecipients. These quarterly performance reports update staff as to whether the non-profit is meeting its annual objectives and the status of the program.

Additionally, the City will conduct on-site monitoring reviews of those subrecipients the City determines to have potential risks and/or have not been monitored in recent years. The on-site monitoring consists of a programmatic and fiscal review of files, a tour of the program facilities as appropriate, an explanation of the services provided, discussions with program and administrative staff, and introduction to one or more actual beneficiaries, if possible. Also, the City can conduct in-depth reviews, if needed, which typically consist of a concentrated review of a known high-risk area or critical function.

During PY 2020, the City was able to review and monitor several shared services providers and verify that the projects were in compliance with applicable laws, regulations, and policies related to CDBG. For the remaining agencies, the City monitoried them remotely via desk review.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

A notice announcing the 15-day public comment period and a public hearing for the CAPER was made available for public review from September 6 through September 21, 2021. The time frame was extended slightly to account for the Labor Day Holiday. All notices informed citizens about the purpose of the CAPER and invited them to review the document and to either submit comments or provide them at the public hearing. All notices included the phone number and address of the Economic & Community Development (ECD) office in order to address any community inquiries. This notification was written in English and Spanish in an effort to reach the City's Spanish language community. Draft copies of this report were made available at all public libraries, at the City's ECD office, and on the City's main website on September 21, 2021. Additionally, an email notification was sent out to local non-profits and CDBG sub-recipients. Subsequently, a public hearing was held on September 21, 2020.

No comments were received for the CAPER during the comment period.

#### CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The 2020 program year was amended in April of 2020 to address the City's objectives of providing Economic Development Assistance to businesses directly affected by the COVID-19 pandemic. A substantial amendment was changed to use CDBG-CV funding and entitlement money set aside for home rehabilitation loans and public improvement projects towards the economic development program.

Each year, the City conducts a needs assessment and reviews the prior year performance of each CDBG activity before it allocates funding. This is to ensure that CDBG funding is being used to meet the City's objectives for the year, and to make sure the CDBG program is aligned with the applicable Consolidated Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### CR-45 - CDBG 91.520(c)

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Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### CR-58 - Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF	I
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**Table 8 – Total Labor Hours** 

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF	
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Table 9 – Qualitative Efforts - Number of Activities by Program

#### **Narrative**

#### **Attachment**

### **Accomplishment Details**

Project Activity	Agency or Operator	Goal	Category	CDBG Funding	Ехр	ended	Indicator	Unit of Measure	Exp. Prog. Yr.	Actual Prog. Yr.	% Comp
		EHILIEHL									
Planning and Admin.	City Staff	Administra tion and Emcrent*	Efficient Administration and Oversight	\$238,715	\$	86,526	Annual Administration	NA	NA	NA	10%
	City Staff	Administra tion and Emprish	Efficient Administration and Oversight	104715	\$	67,162	Annual Administration	NA	NA	NA	
	City Staff	Administra tion and Conceint	Efficient Administration and Oversight-CARES ACT	20,000	\$	16,467	Annual Administration	NA	NA	NA	
	City Staff	Administra tion and	Efficient Administration and Oversight-CARES ACT	114,000	\$	2,897	Annual Administration	NA	NA	NA	
Housing Rehab Programs	TOTAL Multiple Providers	Housing opportunities	Affordable Housing	\$213,750	\$8	2,418	Homeowner Housing Rehabilitated	Housing Unit	41	21	
	CID	Housing opportuniti	Affordable Housing	\$10,000	5	9,835	Homeowner Housing	Housing Unit	5	6	120%
	El Concilio	Housing opportuniti	Affordable Housing	\$27,000	\$1	9,013	Homeowner Housing	Housing Unit	7	1	14%
	Rebuilding Together Rebuild Day	Housing opportuniti	Affordable Housing	\$15,750		\$0	Homeowner Housing	Housing Unit	3	0	0%
	Rebuilding Together Safe at Home	Housing opportuniti es	Affordable Housing	\$55,000	\$5	0,310	Homeowner Housing Rehabilitated	Housing Unit	12	12	100%
	Rehab Loan	Housing opportuniti	Affordable Housing	\$97,000		\$0	Homeowner Housing	Housing Unit	2	0	0%
	Debris Box Vouchers	Housing	Affordable Housing	\$5,000	5	1,900	Homeowner Housing	Housing Unit	10	1	10%
	Emergency Vouchers	Housing opportuniti es	Affordable Housing	\$4,000	\$	1,360	Homeowner Housing Rehabilitated	Housing Unit	2	1	50%
Public Services	TOTAL Multiple Providers	Suitable living environme	Non-Homeless Special Needs	\$50,200	\$5	0,195	Public Services other than Low/Mod	Persons Assisted	177	154	155%

	Relationship Abuse	living Suitable living Suitable living Suitable living	Non-Homeless Special Needs Non-Homeless Special Needs	\$10,200	\$10,200	other than Public Services other than Public Services other than Public Services other than Public Services other than	Persons Assisted	6	4	67%
	Friends of Youth			\$5,000	\$4,999		Assisted Persons Assisted Persons Assisted Assisted	20	21	102%
	Ombudsman Services of San Mateo		Non-Homeless Special Needs	\$20,000	\$20,000			73	49	67%
	Rape Trauma Services	Suitable living	Non-Homeless Special Needs	\$15,000	\$14,996			78	80	102%
Public Services Homeless Support	TOTAL Multiple Providers	Housing opportunit ies	Homeless	\$27,000	\$27,000	Public Services for Low/Mod Housing Benefit	Persons Assisted	115	176	153%
	Samaritan House Safe Harbor	Housing concrtuniti Housing concrtuniti	Homeless	\$16,000	\$16,000	Public Services for Low/Mod	Persons Assisted	92	141	300%
	Star Vista Transitional Housin⊭		Homeless	\$11,000	\$11,000		Persons Assisted	23	35	100%
						Public Facility or				
Public Facilities and Infrastrct.	City Staff, Contractors	Public Infrastruct ure	Non-Housing Community Development	\$0		Infrastructure Activities for Low/Moderate Income Housing	Number of Projects			100%
Economic Development	City Staff, Contractors	Public Infrastruct ure	Non-Housing Community Development	440,353	\$ 350,545	Economic Development	Number of Businesses	29	27	
	Economic Development	Economic Developme nt	Economic Development	\$440,353	\$350,545	Economic Development	Businesses	29	27	93%

#### **Noticing and Public Meetings**

NOTICE OF PUBLIC HEARING AND AVAILABILITY OF 2020-2021
CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT
CITY OF SOUTH SAN FRANCISCO
COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM
Tuesday, September 21, 2021 at 6:00 p.m.
Hybrid In-person/Virtual Meeting Notice
https://ssf-net.zoom.us/j/82979108741
City Council Chambers
33 Arroyo Drive
South San Francisco

The CAPER is a year-end programmatic and financial report summarizing all CDBG activities. A fifteen (15) day public comment period for the CAPER begins on September 6, 2021 and copies of the CAPER will be available at the Department of Economic and Community Development, all City libraries, and on the City's website www.ssf.net.

Written comments regarding the City's CAPER can be mailed to the City of South San Francisco, Department of Economic and Community Development, PO Box 711, South San Francisco, CA 94083-0711 or submitted via the eComment tab at <a href="https://ci-ssf-ca.granicusideas.com/meetings">https://ci-ssf-ca.granicusideas.com/meetings</a> by 3:00pm on the meeting date. Further information can be obtained by contacting (650) 829-6620 or at <a href="https://ci-ssfca.legistar.com/Calendar">https://ci-ssfca.legistar.com/Calendar</a>

AVISO DE DISPONIBILIDAD DEL ANO 2020-21
DEL REPORTE CONSOLIDADO DE LOS RESULTADOS ANUALES
Y DEL INFORME DE EVALUACIÓN DE LA
CIUDAD DE SOUTH SAN FRANCISCO
PROGRAMA DE SUBVENCIÓN DE DESARROLLO COMUNITARIO
https://ci-ssfca.legistar.com/Calendar

Martes 21 de septiembre de 2021 a las 6:00 de la tarde

Los comentarios por escrito sobre el CAPER de la Ciudad se pueden enviar por correo a la Ciudad de South San Francisco, Departamento de Desarrollo Económico y Comunitario, PO Box 711, South San Francisco, CA 94083-0711 o enviarlos a través de la pestaña eComment en <a href="https://ci-ssf-ca.granicusideas.com/meetings">https://ci-ssf-ca.granicusideas.com/meetings</a> antes de las 3:00 pm en la fecha de la reunión. Puede obtener más información llamando al (650) 829-6620 o en <a href="https://ci-ssfca.legistar.com/Calendar">https://ci-ssfca.legistar.com/Calendar</a>

Si necesita servicios de traducción, favor de llamar nuestra oficina (650-829-6620) entre 9 de la mañana y 5 de la tarde antes del 20 de septiembre.

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KRIS ROMASANTA CITY OF SOUTH SAN FRANCISCO/ECD 400 GRAND AVE /PO BOX 711 SOUTH SAN FRANCISCO, CA 94083

CNS 3507427

#### COPY OF NOTICE

GPN GOVT PUBLIC NOTICE Notice Type:

NOTICE OF AVAILABILITY OF 2019-2020 Ad Description CONSOLIDATED ANNUAL PERFORMANCE AND

EVALUATION REPORT CITY OF SOUTH SAN

To the right is a copy of the notice you sent to us for publication in the SAN MATEO DAILY JOURNAL. Please read this notice carefully and call us with any corrections. The Proof of Publication will be filed with the County Clerk, if required, and mailed to you after the last date below. Publication date(s) for this notice is (are):

#### 09/03/2021

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THE DAILY TRANSCRIPT, SAN DIEGO	(619) 232-3486
THE INTER-CITY EXPRESS, OAKLAND	(510) 272-4747

Los comentarios por escrito sobre el CAPER de la Ciudad de pueden enviar por comeo a la Ciudad de South San Francisco, Departamento de Desamblo Económico y Comunitario, PO 800 Tri., South San Francisco, Capetro de la postaña de la postaña de la postaña el comenta en https://doi.org/10.1001/j.j.com/10.1001/j.c NOTICE OF PUBLIC HEARING AND AVAILABILITY OF 2020-2021 CONSOLIDATED

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(650) 829-8620 or a https://ci-ssfca.legistar.com/Calend

https://ci-sslca.legistar.com/Calend ar Martes 21 de septiembre de 2021 a las 7:00 de la tarde





#### City of South San Francisco

P.O. Box 711 (City Hall, 400 Grand Avenue) South San Francisco, CA

#### Legislation Text

File #: 21-634 Agenda Date: 9/21/2021 Version: 1 tem #: 9.

Report regarding holding a public hearing on the Program Year (PY) 2020-21 Consolidated Annual Performance and Evaluation Report (CAPER) for the Community Development Block Grant Program and adopting a resolution approving the PY 2020-21 CAPER and authorizing its submittal to the U.S. Department of Housing and Urban Development. (Heather Ruiz, Management Analyst)

#### RECOMMENDATION

Staff recommends that the City Council hold a public hearing on the Program Year (PY) 2020-21 Consolidated Annual Performance and Evaluation Report (CAPER) for the City of South San Francisco's Community Development Block Grant (CDBG) Program, and adopt a resolution approving the PY 2020-21 CAPER and authorizing its submittal to the U.S. Department of Housing and Urban Development (HUD).

#### BACKGROUND/DISCUSSION

The U.S. Department of Housing and Urban Development requires jurisdictions that receive CDBG funds to submit a year-end CAPER. The CAPER describes how the City of South San Francisco (City) utilized its CDBG funds to address the City's housing and community development needs. It further compares the City's accomplishments to the goals the City set in the Program Year (PY) 2020-21 Annual Action Plan (AAP). The CAPER outlines the activities that were funded, the people that were served, and provides a comprehensive accounting of all CDBG funds allocated, expended, and/or reprogrammed during PY 2020-21.

Pursuant to CDBG regulations, the City must provide a 15-day public comment period and hold a public hearing on the CAPER, prior to submitting it to HUD. A public notice relating to the availability of the draft CAPER was advertised in the San Mateo Daily Journal and posted on the City's Facebook page and website on September 3, 2021. The report was made available at the City's Economic & Community Development Department offices, the City's public libraries, and on the City's website. Any comments received during the comment period or at the public hearing will be incorporated into the CAPER.

In PY 2020-21, the City spent \$596,684 in CDBG and CDBG-CV funding and \$14,369 in HOME administrative funding received from the San Mateo County HOME Consortium. The City used these CDBG and HOME funds to support a number of programs including public services, home repair programs, and public improvements. Specifically:

- 154 individuals served through the City's public service programs, which provided clothing, foster youth services, rape trauma services, and other public services.
- 176 individuals experiencing homelessness or at risk of homelessness were served through housing and homeless services providers.
- 22 individuals received comprehensive fair housing services, including case investigations, consultations, and referrals through the City's fair housing program.
- 21 households were served through the City's housing rehabilitation programs through organizations like Rebuilding Together Peninsula, El Concilio of San Mateo County, and Center for Independence of Individuals with Disabilities.

City of South San Francisco Page 1 of 2 Printed on 9/17/2021

File #: 21-634 Agenda Date: 9/21/2021 Version: 1 Item #: 9.

 27 small businesses were assisted with forgivable loans and grants through the Economic Development Assistance Program for Small Businesses.

#### FISCAL IMPACT

Holding this Public Hearing has no fiscal impact on the General Fund. Further, the use of CDBG funding reduces spending from the City's General Fund towards programs such as public services, minor home repair, and public improvement projects.

#### RELATIONSHIP TO STRATEGIC PLAN

The CDBG Program addresses the following Strategic Plan areas:

- Strategic Plan Priority #2 Quality of Life
- . Initiative 2.3 Promote a balanced mix of housing options in South San Francisco
- Priority Area 3 Financial Stability
- · Priority Area 6 Community Connections

#### CONCLUSION

Staff recommends that the City Council hold a public hearing to hear public comments on the PY 2020-21 CAPER and adopt a resolution approving the PY 2020-21 CAPER and authorizing its submittal to HUD.

#### Attachments:

- 1. CAPER Presentation
- 2. PY 2020-21 CAPER Draft

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#### City of South San Francisco

P.O. Box 711 (City Hall, 400 Grand Avenue) South San Francisco, CA

#### City Council

Resolution: RES 167-2021

File Number: 21-709 Enactment Number: RES 167-2021

RESOLUTION APPROVING THE PROGRAM YEAR (PY) 2020-21 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR THE COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM AND ADOPTING A RESOLUTION APPROVING THE PY 2020-21 CAPER AND AUTHORIZING ITS SUBMITTAL TO THE U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT.

WHEREAS, the U.S. Department of Housing and Urban Development ("HUD") requires communities receiving Community Development Block Grant ("CDBG") funds to submit a year-end Consolidated Annual Performance and Evaluation Report ("CAPER"); and

WHEREAS, as required by federal law, the CAPER has been available for public review in the Economic and Community Development Department office, the City's public libraries, and on the City's website since September 3, 2021; and

WHEREAS, a notice of public hearing was published in the San Mateo Daily Journal on September 3, 2021; and

WHEREAS, in Program Year ("PY") 2020-21 the City expended \$246,139 in CDBG funding, \$350,545 in CARES Act funding, and \$14,369 in HOME administrative funding received from the San Mateo County HOME Consortium to carry out a broad range of community development activities; and

WHEREAS, on September 21, 2021 the City held a duly noticed public hearing on the PY 2020-21 CAPER for the CDBG Program; and

WHEREAS, the City Council wishes to approve the PY 2020-21 CAPER and authorize its submittal to HUD.

NOW THEREFORE IT BE RESOLVED that the City Council of the City of South San Francisco does hereby approves the PY 2020-21 CAPER.

BE IT FURTHER RESOLVED, the City Council hereby authorizes the City Manager to submit the PY 2020-21 CAPER to the U.S. Department of Housing and Urban Development, and to take any other actions as necessary to carry out the intent of this Resolution.

\* \* \* \* \*

City of South San Francisco

Page 1

At a meeting of the Special City Council on 9/21/2021, a motion was made by Councilmember Coleman, seconded by Councilmember Nicolas, that this Resolution be approved. The motion passed.

Yes: 4 Mayor Addiego, Councilmember Nicolas, Councilmember Coleman, and

Councilmember Flores

Recused: 1 Vice Mayor Nagales

Attest by

Rosa Govea Acosta, City Clerk

City of South San Francisco

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