California Region
3055 Comcast Place
Livermore, CA 94551-9559

June 28, 2011

Mr. Doug Hollis
City of South San Francisco
200 Linden Avenue, PO Box 711
South San Francisco, CA. 94080

Re: Complimentary Cable Service

Dear Mr. Doug Hollis:

As you're likely aware, Comcast has secured a state video franchise for your community under the provisions of the Digital Infrastructure and Video Competition Act ("DIVCA") and PUC General Order No. 169. Pursuant to DIVCA, Comcast will transition the gratis cable television video service being provided to your City facilities to paying status effective within 45 days of this letter.

A majority of the current gratis accounts are receiving Standard cable service, with some getting limited Basic service only and others with added products and services. Comcast recognizes and values its relationships with cities and counties and the impact that converting accounts to paying status may have on local budgets. As such, we are offering a 50% discount on our commercial video cable rates for those accounts that are converting to paying status. For police and fire stations, we will continue to provide complimentary limited basic service.

Attached is a list of gratis cable service accounts in your City that need to be transitioned to paying status. I'm also enclosing a rate card indicating the different tiers of service and incorporating the 50% discount. Please review this list and let us know if you would like to continue service at these locations at the discounted rate. Your timely response will help us to continue to provide service without interruption.

For your reference, I am enclosing a current list of complementary accounts, a rate card for commercial video services, and a channel line-up card. Please contact Comcast Business Services at 800-501-5738 or govtaccts@cable.comcast.com to arrange for the transition of these accounts.

Should you have any concerns regarding the termination of the complementary services, please contact me at 925-424-0207or mitzi_givens-russell@cable.comcast.com.

Thank you in advance for your prompt attention to this matter.

Sincerely,

Mitzi Givens-Russell
Franchise Operations Manager
Comcast California

List of Accounts Within City/Town/County

Account Number	Account Name	Phone	Zip	Address 1	Address 2	City	State
8155200440039818	STATION 3,SSFFD	(650) 875-6963	94080319705017	33 ARROYO DR		S SAN FRAN	CA
8155200440252502	CITY OF,SSF	(650) 829-3923	94080469100001	550 N CANAL ST	CORP YARD	S SAN FRAN	CA
8155200440017517	STATION #5,SSFFD	(650) 875-6965	94080160005012	1151 S SAN FRANCISCO DR		S SAN FRAN	CA
8155200440082347	STATION #2,SSFFD	(650) 875-6962	94080681105010	249 HARBOR WAY		S SAN FRAN	CA
8155200440153320	FIRE STATION,SSF CENTRAL	(650) 875-6961	94080460300006	480 N CANAL ST APT 480		S SAN FRAN	CA
8155200440364083	FIRE STATION,SSF CENTRAL	(650) 877-8663	94080460300022	480 N CANAL ST APT 208		S SAN FRAN	CA
8155200440354688	FERNANDEZ,RANDY	(650) 580-8651	94080541500178	2210 GELLERT BLVD APT 5206		S SAN FRAN	CA
8155200440000216	STATION #4,SSFD	(650) 875-6964	94080000005958	2350 GALWAY DR		S SAN FRAN	CA

Music Choice

901 Hit List
902 Hip-Hop and R&B
903 MC MixTape
904 Dance/Electronica
905 Rap
906 Hip-Hop Classics
907 Throwback Jamz
908 R&B Classics
909 R&B Soul
910 Gospel
911 Reggae
912 Classic Rock
913 Retro Rock
914 Rock
915 Metal
916 Alternative
917 Classic Alternative
918 Adult Alternative
919 Soft Rock
920 Pop Hits
921 90's
922 80's
923 70's
924 Solid Gold Oldies
925 Party Favorites
926 Stage & Screen
927 Kidz Only!
928 Toddler Tunes
929 Today's Country
930 True Country
931 Classic Country
932 Contemporary Christian
933 Sounds of The Season
934 Soundscapes
935 Smooth Jazz
936 Jazz
937 Blues
938 Singers & Swing
939 Easy Listening
940 Classical Masterpieces
941 Light Classical
942 Musica Urbana
943 Pop Latino
944 Tropicales
945 Mexicana
946 Romances

Digital FM Services

960 KQED Public
961 KRCB Public
962 KCSM Jazz
963 KSJO Spanish
964 KREV 92.7 The Revolution
965 KRZZ Spanish
966 KJZY Smooth Jazz
967 KPFA Variety/Berkeley
968 KBAY Adult Contemporary
969 KYLD Hip Hop
970 KRTY Country
971 WOLF Fresh Country
972 KOIT Adult Contemporary
973 KLLC Hot AC
974 KISQ Urban Contemporary
975 KUFX Classic Rock
976 KSOL Spanish
977 KMVQ Moving 99.7
978 KZST Adult Contemporary
979 KBRG Spanish
980 KIOI Hot AC
981 KDFC Classical
982 KBLX Urban Contemporary
983 KKSF Smooth Jazz
984 KFOG Album Alternative
985 KMHX The New Mix
986 KITS Alternative
987 KMEL Hip Hop
988 KEZR Hot AC
989 KSAN Classic Rock

Canales Selecto

600 VeneMovies
601 Discovery en Español
602 Fox Sports en Español
603 Canal 52 MX
604 Cinelatino
605 History Channel en Español
606 MTV Tr3s
607 mun2
608 CNN en Español
610 Cine Mexicano
611 Videorola
612 CBTV
613 Canal22
614 Once TV
615 Canal Sur
616 Infinito
617 TeleFórmula
618 Gol TV
619 ESPN Deportes
620 KOFY - DT (Azteca)
621 KQED - VMe
622 LATV
623 KVIE - VMe
625 El Garage
626 AYM Sports
628 Ecuavisa
629 TVE
630 WAPA America
631 Mexicanal
632 Multimedios
633 Caracol TV
634 TV Colombia
635 Sorpresa
637 TV Chile
641 Mexico TV
642 24HTVE Nuevo
643 Cable Noticias
644 SUR Peru
645 La Tele Novela
646 Utilisima
647 Telefe
648 Telemicro
649 TV Dominicana
650 TV Venezuela
653 TeleHit
654 RitmoSon Latino
655 Teleritmo
656 Bandamax
658 TBN Enlace
659 EWTN en Español
660 La Familia
663 Gran Cine
664 De Pelicula
665 De Pelicula Clasico

*You must subscribe to a specific tier to receive certain channels and have a Digital Receiver. **High-Definition Programming:** Only available to customers with an HDTV set (not provided by Comcast). Digital Receiver with HDTV capabilities is required. Subscription to the service package and or Sports Entertainment Package is required to receive HDTV version of that channel. **DVR:** Actual recording time is not guaranteed and varies based on the type of programs being recorded. **General Information:** Basic service is required to receive other levels of service. Service is subject to terms and conditions of Comcast subscriber agreements. ©2011 Comcast Corporation. All rights reserved.

H2295 8155-2000 (0270)

SOUTH SAN FRANCISCO 6/11

June 2011
South San Francisco

Superior services designed to meet the demands of your small business.

Business Class TV Public View

Comcast BUSINESS CLASS

PU-BCC-065

Basic

Business Class TV Basic
2 KTVU-2 (FOX)
3 KNTV-11 (NBC)
4 KRON-4 (IND)
5 KPIX-5 (CBS)
6 KICU-36 (IND)
7 KGO-7 (ABC)
8 KTSF-26 (IND)
9 KQED-9 (PBS)
10 KTEH-54 (PBS)
11 HSN
12 KBCW-44 (CW)
13 KOFY-20 (IND)
14 KDTV-14 (UNI)
15 Discovery Channel
16 KKPX-65 (ION)
17 KCSM-60 (PBS)
18 KSTS-48 (TLMD)
19 KTNC-42 (IND)
20 KFSF-66 (TF)
22 KRCB-SD (PBS)
23 QVC
24 C-SPAN
25 KTLN-68 (IND)
26 Peninsula TV
27 Community Channel
32 KMTP-32 (IND)
33 WGN
77 Liquidation Channel

Digital Basic Plus
34 Food Network
53 Nickelodeon
55 Disney Channel
57 Headline News
58 CNBC
61 The Weather Channel
76 Golf Channel
119 Sprout
121 The Hub
122 Disney XD
204 DIY (Do It Yourself)
215 Teen Nick
230 TBN
272 The Science Channel
273 National Geographic

Digital

Business Class TV Standard (Includes Basic)
21 KCNS-38 (IND)
31 KFTY - DT
34 Food Network
35 TBS
36 FX
37 TNT
38 ESPN
39 ESPN 2
40 CSN Bay Area
41 CSN California
42 USA Network
43 MTV
44 VH1
45 Spike TV
46 Lifetime
47 A&E
48 Bravo
49 AMC
50 TLC
51 Animal Planet
52 ABC Family Channel
53 Nickelodeon
54 Cartoon Network
55 Disney Channel
56 CNN
57 CNN Headline News
58 CNBC
59 Fox News Channel
60 msnbc
61 The Weather Channel
62 History Channel
63 Comedy Central
64 E!
65 truTV
67 HGTV
68 Fox Sports en Español
70 BET
71 Travel Channel
72 Oxygen
73 TV Land
74 CMT
75 Galavision
81 Versus
82 Golf Channel

Digital

103 Leased Access
104 Comcast Hometown Netowrk
108 California Channel
109 C-SPAN 2
110 C-SPAN 3
111 TV Guide Channel
119 Sprout
128 Bloomberg
136 G4
160 Syfy
164 Shop NBC
172 KCNS-Sino
173 KTSF-KBS (Korean)
174 KTSF-NHK
175 KTSF-ICN
181 Bravo
183 Style
185 Hallmark Channel
187 Universal Sports
188 LATV
189 KQED - Encore & Life
190 KQED - World
191 KQED - VMe
192 KQED - Kids
195 LiveWell
196 KSTV-32 (Azteca)
197 KEMS
198 KRCB Create
202 SAMCAT PEG
229 EWTN
230 TBN
271 Investigation Discovery
275 Biography Channel
276 History Channel International
410 CSN Plus/Jewelry TV
500 Hallmark Movie Channel
504 Lifetime Movie Network

Digital

Business Class TV Preferred (Includes Standard Bundle)
107 Current TV
120 Nick Jr.
121 The Hub
122 Disney XD
126 Nick Toons
130 Fox Business Network
134 MTV Jams
135 MTV 2
146 Logo
159 Nat Geo WILD
161 Game Show Network
162 BBC America
182 Cooking Channel
184 SoapNet
201 Planet Green
204 DIY (Do It Yourself)
205 Retirement Living TV
215 TeenNick
216 Nick Too
220 OWN (Oprah Winfrey Net)
222 Discovery Fit & Health
228 BYU TV
231 Halogen
270 Ovation TV
272 Science Channel
273 National Geographic
274 The Military Channel
297 Africa Channel
332 tvK (Korean)
368 MYX (English)
402 ESPNews
406 Outdoor Channel
409 TVG-Horseracing Network
412 MLB Network
416 NBA TV
417 NFL Network
418 CBS College Sports
419 NHL Network
420 ESPN U
471 CMT Pure Country
472 MTV Hits
473 VH1 Classic
474 Centric
476 FUSE
477 Si TV
482 Gospel Music Channel
483 TV One
484 GAC
486 The Word
501 TCM
502 WE: Women's Entertainment
503 IFC
606 Tr3s
607 mun2

A-La-Carte Services

Business Class Sports
402 ESPNews
403 Big TEN
407 ESPN Classics
408 Speed Channel
409 TVG-Horseracing Network
411 Tennis Channel
412 MLB Network
413 Fox College Sports Atlantic
414 Fox College Sports Central
415 Fox College Sports Pacific
416 NBA TV
417 NFL Network
418 CBS Sports
419 NHL Network
427 NFL RedZone
506 Fox Movie Channel
618 Gol TV

A-La-Carte Services

International Channels
305 TV Globo (Brazilian)
306 PFC (Brazilian)
307 Band Internacional (Brazilian)
310 RTPi (Portuguese)
312 Antenna Satellite (Greek)
315 Deutsche Welle (German)
317 TV5MONDE (French)
319 Rai Italia (Italian)
324 RTN (Russian)
325 Channel One Russia (Russian)
330 TV Japan (Japanese)
331 SBTN (Vietnamese)
336 Zee TV (South Asian)
337 TV Asia (South Asian)
338 SET Asia (SONY) (South Asian)
339 NEO Cricket
340 STAR India PLUS (South Asian)
341 STAR India NEWS (South Asian)
342 STAR ONE (South Asian)
343 STAR India GOLD (South Asian)
349 VIJAY (South Asian/Tamil)
354 CTI-Zhong Tian Channel (Chinese/Mandarin)
355 CCTV-4 (Chinese/Mandarin)
356 Phoenix Info News (Chinese/Mandarin)
357 Phoenix North America (Chinese/Mandarin)
358 ETTV-Super Channel (Chinese/Mandarin)
360 TVB Jade (Chinese/Cantonese)
367 The Filipino Channel (Filipino)
369 GMA Pinoy TV (Filipino)
370 GMA Life TV (Filipino)

High-Definition

Business Class TV Basic HD
702 KTVU HD (FOX)
703 KNTV HD (NBC)
704 KRON HD (IND)
705 KPIX HD (CBS)
706 KICU HD (IND)
707 KGO HD (ABC)
709 KQED HD (PBS)
710 KSTS HD (TLMD)
711 KKPX HD (ION)
712 KBCW HD (CW)
713 KOFY HD
714 KDTV HD (UNI)
715 Live Well HD
716 KFSF HD (TF)
717 WGN HD

Business Class TV Standard HD
718 HSN HD
719 QVC HD
720 CSN Bay Area HD
721 CSN California HD
722 Golf HD
723 Versus HD
724 ESPN HD
725 ESPN 2 HD
733 Bravo HD
734 A&E HD
735 TBS HD
736 Syfy HD
737 TNT HD
738 USA HD
739 Universal HD
741 FX-West HD
742 Style HD
743 Spike HD
744 G4 HD
745 Comedy Central HD
746 HGTV HD
747 FOOD Network HD
748 truTV HD
750 Discovery Channel HD
751 Animal Planet HD
752 TLC HD
753 E! HD
754 Discovery Theater HD
755 Travel HD
758 History Channel HD
759 CNN HD
760 Fox News Channel HD
762 CNBC HD
766 Cartoon Network HD
767 Nickelodeon HD
768 ABC Family HD
769 Disney HD
772 Biography Channel HD

High-Definition

774 Headline News HD
776 Weather Channel HD
777 BET HD
778 CMT HD
780 CSN Plus HD
781 VH1 HD
782 MTV HD
783 Palladia HD
787 msnbc HD
793 Hallmark HD
794 Hallmark Movie Channel HD
795 Lifetime HD
796 Lifetime Movie Network HD
798 AMC HD

Business Class TV Preferred HD
726 ESPNews HD
727 NBA TV HD
728 NHL Network HD
729 MLB Network HD
730 NFL Network HD
740 TV One HD
756 Science Channel HD
757 National Geographic HD
761 Fox Business HD
763 Disney XD HD
771 Planet Green HD
779 FUSE HD
784 Outdoor Channel HD
788 ESPN U HD
789 TCM HD
790 IFC HD
791 WE: Women'sEntertainment HD

Business Class TV Sports HD
726 ESPNews HD
727 NBA TV HD
728 NHL Network HD
729 MLB Network HD
730 NFL Network HD
731 Speed HD
732 CBS Sports HD
785 NFL RedZone HD
786 Tennis HD

Business Class TV

We're tuned into your business needs. With a wide variety of popular channels and programs to keep your customers entertained and your employees informed.

Business Class TV is ideal for small businesses with waiting areas, conference rooms, and break rooms. You'll enjoy great programming such as CNN, CNBC, The Golf Channel, CNN Headline News, Discovery Channel, and much more.

Plus, you'll get reliable, crystal-clear picture quality—without the need for an antenna.

CNN

CNBC

THE GOLF CHANNEL

Discovery CHANNEL

ESPN

comcast Business Class™

Business Class TV

Four distinct levels of service to meet your business needs.

	Rate Card	Government Special Pricing
Preferred Over 100 channels, including all Standard programming, plus ESPN News, College Sports TV and many more. Includes Digital box.	**$84.95**	**$42.48**
Standard Over 85 channels, including most Information and Entertainment programming, plus ESPN, CNN and many more. Includes Digital box.	**$69.95**	**$34.98**
Information & Entertainment Over 50 channels, including all TV Basic programming plus Nickelodeon, Food Network, Golf Channel and many more. Includes Digital box.	**$39.95**	**$19.98**
Basic Over 35 channels, including local networks, public access and CSPAN.	**$24.95**	**$12.48**

Optional Features

• Additional outlets	**$9.95**	**$4.98**
• HD outlets	**$12.95**	**$6.48**
• Sport Pack (add on to Basic or higher)	**$9.95**	**$4.98**

1.866.971.2774

60229